

PRIVACY POLICY

The Privacy Policy describes how Tarrant Area Food Bank (TAFB) handles information learned about you from your visit to this site.

1. Information Collected When you Visit This Site

The information Tarrant Area Food Bank (TAFB) receives depends upon what you do when visiting our site. Tarrant Area Food Bank collects *aggregate*, or non-personally identifying, information on which pages visitors access and personally identifying information *volunteered* by visitors, such as event reservations, survey information and requests for information.

2. How We Use Aggregate Information

The aggregate (non-identifying) information Tarrant Area Food Bank collects is used to improve the content of our site and to customize the content and/or layout of our pages.

3. Information You Voluntarily Provide

Tarrant Area Food Bank (TAFB) will not obtain personally identifying information about you when you visit our site unless you choose to provide such information. When visiting this site, you may decide to send TAFB personally identifying information, for example, in an electronic mail message or completing a form to receive publications, attend an event or make a financial contribution. TAFB may use personally identifying information from you to respond to your inquiries or for other internal business purposes.

4. Sharing of Information

We do not provide any information supplied on a Web form or via an email message to any outside organizations for any reason other than to process credit card information or to comply with the law. Personal information will not be sold or given to third parties.

5. Security Issues Involving Email

Should you choose to submit information to us via email, please be aware that normal email is not encrypted. Active seekers may be able to read email that you send us and we send you. If you request information from us and supply your email address, you are authorizing us to respond to you with an unencrypted email message that may contain private information about you or your request. While we are responsible for the privacy of messages that we store on the network, we cannot be responsible for the privacy of those messages once we have transmitted them to you or to your email provider.

6. Use of Forms on tafb.org

Our forms on which you submit information are not encrypted except those noted as secured. Therefore, information you send to us may be intercepted and read by those actively seeking information on the Internet. Once the information is sent to our site, it is kept in secure databases where it is not available to users on the Internet.

We use Secure Socket Layer (SSL) technology for the areas of our site where we ask you to provide credit card numbers or other financial information. SSL technology encrypts your personal information to avoid the decoding of that information by anyone other than Tarrant Area Food Bank. Encryption involves systematically scrambling numbers and letters so that if someone managed to intercept a packet of information, they would not be able to make sense of it. NEVERTHELESS, SUCH SECURITY MEASURES MAY NOT PREVENT ALL LOSS, MISUSE OR ALTERATION OF INFORMATION ON THE SITE, AND TARRANT AREA FOOD BANK IS NOT RESPONSIBLE FOR ANY DAMAGES OR LIABILITIES RELATING TO ANY SUCH SECURITY FAILURES.

You can tell you have entered a secured area when you look at the Universal Resource Locator (URL) in your browser's address bar and see that it has <https://> before the rest of the Web address. The "s" means the page is hosted from a secured server. We use secured servers for our Event RSVP/Donation and our Online Monetary Donation forms because they request financial information. The rest of our site uses regular servers, which ensure a faster browsing experience.

7. Use of Credit Card Numbers

While we sometimes ask for credit numbers (for example, to make your reservation for an event or to accept your online monetary donation), we do not store credit card numbers online.

8. Email You Receive From Us

If you do not want to receive email from Tarrant Area Food Bank in the future, please send an email to communications@tafb.org and indicate that you do not want to receive email from this organization.

9. Changes to Our Use of Information

If we change how we use information under this Privacy Policy, we will notify you by posting notice of the change on this site.

Questions or Comments

Tarrant Area Food Bank can be reached via postal mail at:

2600 Cullen Street
Fort Worth, TX 76107

We can also be reached via email at communications@tafb.org, telephone (817) 332-9177, or fax (817) 877-5148.