

Home Delivery Program – Frequently Asked Questions (FAQ)

1. What is the Home Delivery Program?

The Home Delivery Program provides supplemental food support to individuals who are homebound due to a short- or long-term disability and face challenges accessing food.

2. How often does the program operate?

Services are offered in six-month intervals: January–June and July–December.

3. Who is eligible to apply?

Applicants must be homebound due to a disability, live within the designated delivery zip code area, meet at least one eligibility category (Categorical, Income-Based, or Household Crisis), and have a residential mailing address.

4. How is eligibility verified?

All eligibility information is reviewed during the application process to confirm qualification.

5. What type of food is provided?

Participants receive two 20-lb boxes of nonperishable food items each month, such as rice, lentils, cereal, and canned goods.

6. Can I choose the food items in my boxes?

No. Food selection cannot be customized at this time.

7. Is the food meant to fully meet my nutritional needs?

No. The food boxes are intended to supplement your nutritional needs, not serve as your primary or only food source.

8. How are food boxes delivered?

Through a partnership with Amazon, boxes are delivered directly to participants' homes. Recipients do not need to be present for delivery.

9. Are there delivery considerations I should keep in mind?

Yes. Participants are encouraged to consider weather conditions to help maintain the quality of food delivered.

10. What happens if the program is full when I apply?

If capacity has been reached, eligible applicants are placed on a waitlist. Approval is based on eligibility and the order in which applications are received; wait times cannot be estimated.

For additional information, please contact homedeliveries@tafb.org or 817-857-7054.